

HLB PRIORITY HEALTH PRIVILEGES

Last update: 3 March 2026

Hong Leong Bank Berhad's (193401000023 (97141-X)) ("HLB") HLB Priority customers will be entitled to Priority Health Privileges ("Privileges") from the following **Participating Healthcare Providers**:

1. **ALTY Orthopaedic Hospital (HSC Medical Centre (KL) Sdn Bhd)**
(200201024594 (592257-H))
2. **Beacon Hospital Sdn Bhd**
(2000301019556 (621976-D))
3. **Cardio Vascular Sentral (KL) Sdn Bhd**
(201501014015 (1139347-T))
4. **Hospital Picaso Sdn Bhd**
(202001010589 (1366909-T))
5. **Northern Heart Hospital Penang (Peel Healthcare Sdn Bhd)**
(201601001986 (1172912-P))

The Privileges commences on **9 March 2026** and ends on **31 December 2026**, both dates inclusive ("**Privilege Period**"), unless notified otherwise.

ELIGIBILITY

1. The Privileges are only offered to all HLB Priority customers, including Malaysian and Non-Malaysian individuals.
2. **HLB Priority Customers** refers to individual customers with a total combined Asset Under Management ("**AUM**") and/or investment of Ringgit Malaysia Three Hundred Thousand (RM300,000) and above.



AUM refers to the total deposit in any Fixed Deposit Account (FD), Savings Account (SA), Current Account (CA), Foreign Currency Account (FCA), and/or the amount of investment in any Unit Trust Funds and/or Structured Products with HLB at any one time ("**Account**") under Primary Accountholder's name.

3. Customers who meet the criteria outlined in Clause 1 to Clause 2 shall be deemed **Eligible HLB Priority Customer** for this Privilege.
4. For joint accounts, both the principal/primary accountholder and secondary joint accountholders are eligible to the Privileges.
5. The following persons are not eligible to participate in these Privileges:
 - a) Non-individual or corporate customers;
 - b) Employees (permanent or contract) of HLB or any of its related corporations;
 - c) Individuals below eighteen (18) years of age;
 - d) HLB Priority Customers who are in breach of HLB and Hong Leong Islamic Bank Berhad (200501009144 (686191-W)) ("**HLISB**") General Terms and Conditions of Account, Investment Services Agreement, and/or General Terms and Conditions of Investment Account Opening ("**Applicable Terms and Conditions**"), at any time before or during the Privilege Period.

PRIVILEGE DETAILS

1. HLB Priority customers can approach any of the Participating Healthcare Providers to make an appointment for any of the Privileges offered.
2. Privileges offered by the Participating Healthcare Providers are as below:

Participating Healthcare Provider	Privileges
	<p>ALTY Orthopaedic Hospital (HSC Medical Centre (KL) Sdn Bhd)</p> <ol style="list-style-type: none"> 1. Dedicated joint/spine navigator* 2. Fast-track physiotherapy and rehabilitation services 3. Complimentary room upgrade** 4. Complimentary valet parking** 5. Exclusive packages*** <p><i>*Available for patients undergoing spine or joint surgery.</i> <i>**Subject to availability.</i> <i>***Package offers are subject to prevailing terms and conditions, managed by ALTY Orthopaedic Hospital.</i></p>
	<p>Beacon Hospital</p> <ol style="list-style-type: none"> 1. Concierge service with Priority for admission and discharge 2. Dedicated patient navigator 3. Concierge/Liaison service for Oncology and other specialties 4. Priority scheduling with Beacon Hospital's specialists 5. Fast-track imaging and lab results 6. Priority "Second Opinion" Consultation 7. Complimentary room upgrade* 8. Complimentary valet parking 9. Complimentary parking 10. Exclusive packages** <p><i>*Subject to availability.</i> <i>**Package offers are subject to prevailing terms and conditions managed by Beacon Hospital.</i></p>
	<p>Cardio Vascular Sentral (KL)</p> <ol style="list-style-type: none"> 1. Dedicated customer service team for navigation and guidance 2. Fast-tracked lane for health screening 3. Private waiting lounge for health screening 4. Complimentary room upgrades 5. 10% discount on all health screening packages 6. RM100 Palate voucher 7. Complimentary parking* <p><i>*Subject to availability.</i></p>

Participating Healthcare Provider	Privileges
	<p>Northern Heart Hospital Penang</p> <ol style="list-style-type: none"> 1. Priority Lane or Express Lane 2. Personalised Service via Priority Lane 3. Priority Lane or Express queue for Health Screening 4. Fast-track for imaging and lab results 5. Complimentary Room Upgrade* 6. Complimentary Parking 7. 15% discount on selected health screening packages. <p><i>*Subject to availability.</i></p>
	<p>Hospital Picaso</p> <ol style="list-style-type: none"> 1. Complimentary room upgrades* 2. 10% discount on health screening packages 3. 10% discount on food and beverages at Palate Restaurant** 4. 10% discount on room rates 5. 10% off retail pharmacy items*** <p><i>*Subject to availability. **Dine-in only. ***Not applicable to cosmetics and discounted items.</i></p>

PRIVILEGE TERMS & CONDITIONS

6. HLB Priority Customers must substantiate their HLB Priority membership during their visit at the Participating Healthcare Providers by:
 - a) Presenting a valid HLB Priority Debit Card/Debit Card-i; or
 - b) Any other verification method as determined by HLB from time to time.
7. Eligible HLB Priority Customers must perform payment using a:
 - a) An HLB Priority Debit Card/Debit Card-i; or
 - b) Any HLB Credit Card.
8. Discount-related Privileges will only be applied upon full settlement of the bill in accordance with the Participating Healthcare Provider's payment policies.
9. Full details of the Privileges offered by HLB and the Participating Healthcare Provider shall be made available on HLB's official website. Specific terms and conditions governing each Privilege are subject to the policies of the respective Participating Healthcare Provider.
10. The Eligible HLB Priority Customer shall be responsible for any applicable taxes, duties or charges arising from the Privileges and goods and services provided by the Participating Healthcare Provider.

GENERAL

11. By participating in the Privileges, the Eligible HLB Priority Customers agree:
 - a) that HLB's decision on all matters relating to the Privileges shall be final, conclusive and binding;
 - b) to access HLB's website at (www.hlb.com.my) ("**HLB's Website**") at regular intervals to view the T&Cs and ensure to be kept up-to-date on any changes or variations to the T&Cs;
 - c) agree that benefit(s) obtained from the Privileges is/are non-transferable to any third (3rd) party and non-exchangeable for up-front credit, cheque or benefit in-kind; and
 - d) to be liable and shall personally bear all applicable taxes, government fees or any other charges that may be levied against them under applicable laws, if any, in relation to their participation in the Privileges.

12. HLB reserve the right:
 - a) with prior notice to the Eligible HLB Priority Customers, to add, delete, suspend or vary any or all of the T&Cs contained herein either fully or partially or terminate the Privileges by way of posting on HLB's Website, or in any other manner which HLB deemed practical;
 - b) to disqualify any of the Eligible HLB Priority Customer from participating in the Privileges and/or forfeit the Privileges in the event of non-compliance by the Eligible HLB Priority Customers of any of the T&Cs herein, any of the Applicable Terms and Conditions or any terms outlined by the respective Participating Healthcare Providers.
 - c) to forfeit Privileges in the event there is any detected fraud by the Eligible HLB Priority Customers.

13. The T&Cs herein of the relevant Privileges shall be read as an entire agreement. In the event of any discrepancy between the T&Cs and any other terms of the Applicable Terms and Conditions, the T&Cs herein shall prevail to the extent of such discrepancy.

14. In the event of any discrepancy between the T&Cs herein and any advertising, promotional, publicity and other materials relating to or in connection with the Privileges, the final T&Cs on HLB's Website shall prevail.

15. The T&Cs shall be governed by and construed in accordance with the laws of Malaysia and the Entitled HLB Priority Customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.

16. Words denoting one gender include all other genders and words denoting the singular include the plural and vice versa.

If you have any enquiries regarding the terms and conditions, please email us at hlonline@hlbb.hongleong.com.my. Alternatively, you may speak to your Relationship Manager.